

# PRELIMINARY YEAR-END RESULTS 2015

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Investor presentation

12th February 2016



# Facts about Protector

- A focused Norwegian non-life insurance company
- Established Jan.1, 2004. (Listed Oslo Stock Exchange May 2007)
- Entered the Swedish market in 2011 and Denmark 1 Jan. 2012
- Ownership: Stenshagen Invest, Robur, ODIN, Ojada AS, Handelsbanken, CEO, MP Pensjon
- Strong results, average combined ratio 2004 - 2015, 88,5%
- GWP in 2015: MNOK 2.843
- Solvency capital of MNOK 2.158, investment portfolio ~ NOK 6,3 bn.
- Market cap. 10 February 2016, NOK 6,20 bn.

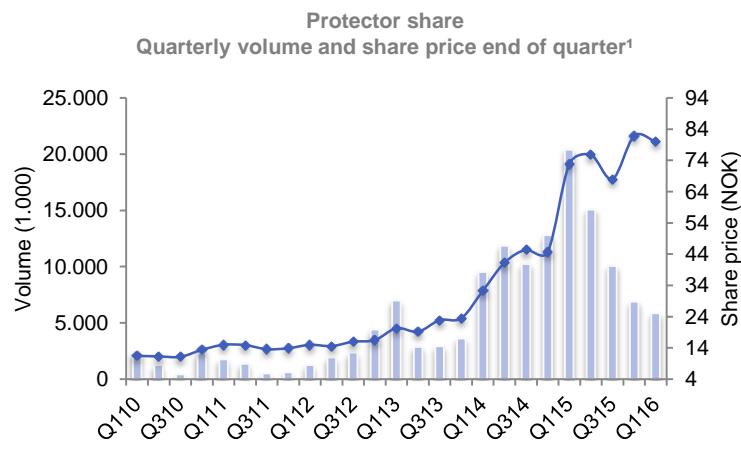
- Vision: “The challenger”
- Main targets:
  - Cost and quality leadership
  - Profitable growth
  - Top three in Protector’s defined business segments

## Outlook 2016:

GWP up 22 %  
CR 90 %

## Dividend policy:

30 – 50% of profit after tax  
Target solvency margin > 250%



<sup>1</sup> Share buy back/ sale not included in the volume figures  
Share price adjusted for dividends  
Data pr. 10.02.2016

**Vision**  
*The Challenger*

**Business Idea**

*This will happen through unique relationships, best in class decision-making and cost effective solutions*

**Main targets**  
*Cost and quality leadership  
Profitable growth  
Top 3*

**Values**  
*(Troverdig) Credible  
(Imøtekommende) Open  
(Modig) Brave  
(Engasjert) Committed*





# Highlights 2015

## 20% growth, “Best ever” result

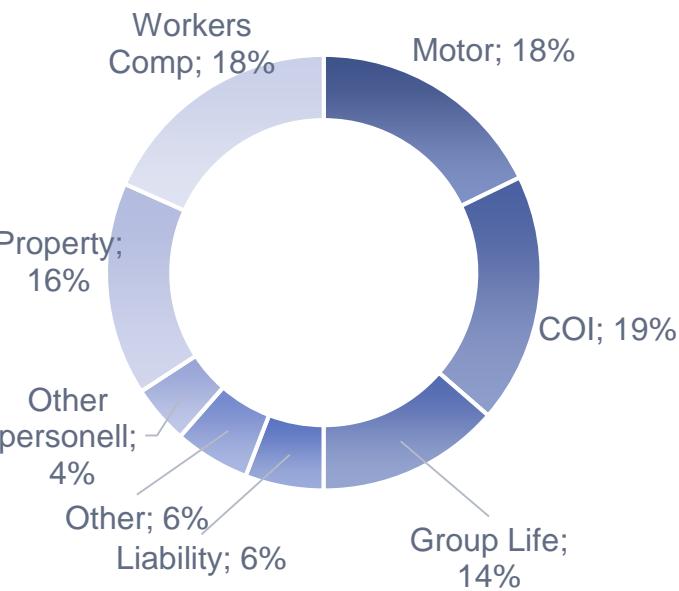
- GWP up 20%
  - 19% in local currency
- Net combined ratio 88,7% (84,5%)
- Gross cost ratio 7,5% (7,6%)
- 5,2% return on the investment portfolio (5,3%)
  - Strong return on equity portfolio
- Operating profit of NOK 536m (502m)
- Sweden/Denmark same size as Norway
  - Compared to Norway Commercial/Public
- UK – first 6 recruitments done – progressing on track
- 2016 guiding; Volume up 22%, Combined Ratio 90%
- Dividend of NOK 2,25 per share suggested



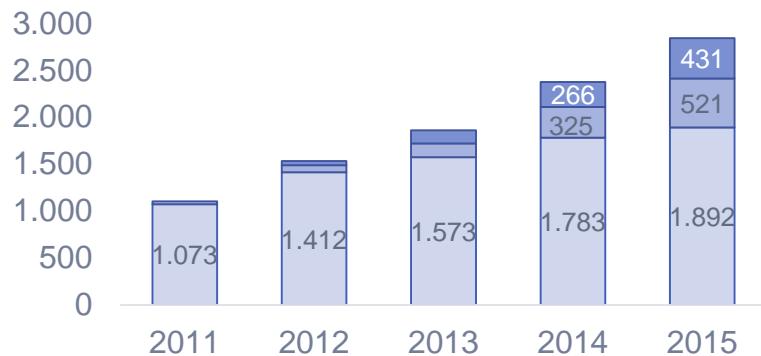
## Gross written premium 2015

GWP up 20%, from NOK 2.374 m to NOK 2.843 m

- Commercial sector Scandinavia: 26% growth
  - Norway: 8% growth within commercial/public
  - Sweden: 60% growth
  - Denmark: 62% growth
- Change of ownership insurance: 3% growth
  - Lower number of sales, prices up 7,2%
- Continued product and geographical diversification



GWP YTD 2011-2015  
(MNOK)



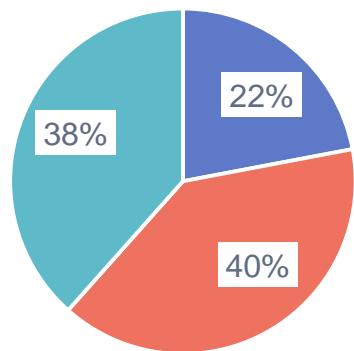
GWP Q4 2011-2015  
(MNOK)



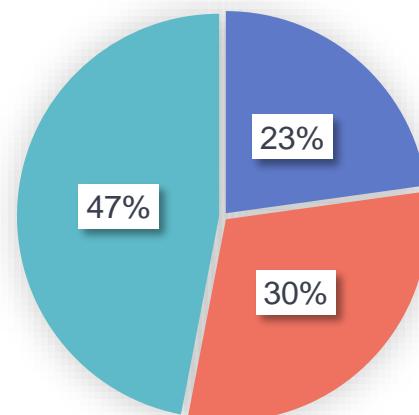
## Increased diversification and reduced risk

- Short tail from 38 % in 2011 to 54 % in 2015
- Medium tail significantly reduced from 40 % in 2011 to 23 % in 2015
- Growth in Sweden and Denmark drives Property and Auto from 18 % of GWP in 2011 to 34 % in 2015

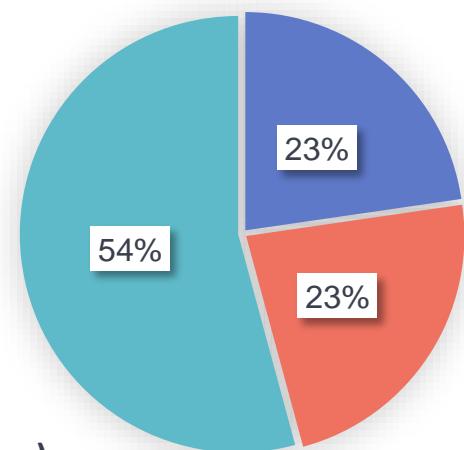
2011



2013



2015



■ Short-tail (1 year)

■ Medium-tail (2-5 years)

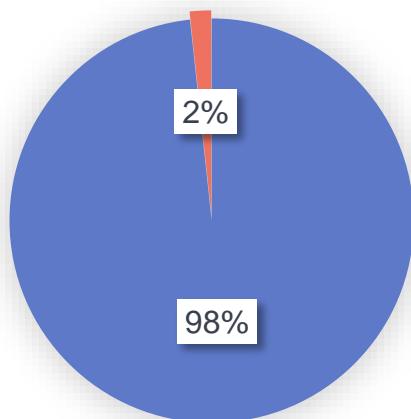
■ Long-tail (>5 years)



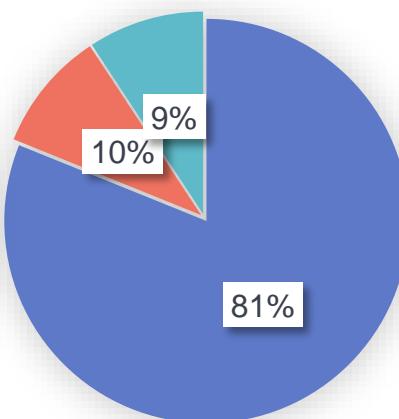
## Increased geographical diversification reduces risk

- Norwegian portfolio share down from 98% in 2011 to 50% as of 1/1 2016

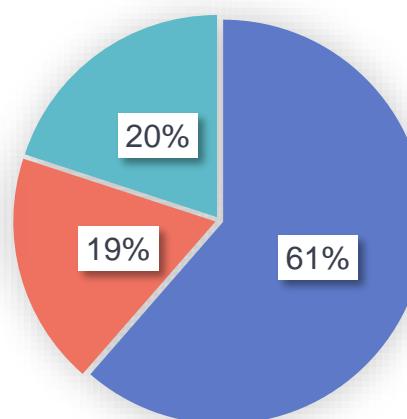
2011



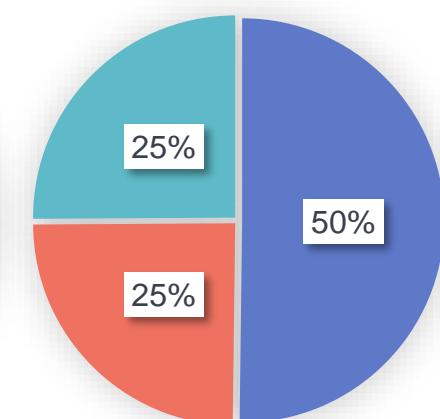
2013



2015



2016



Norway   Sweden   Denmark



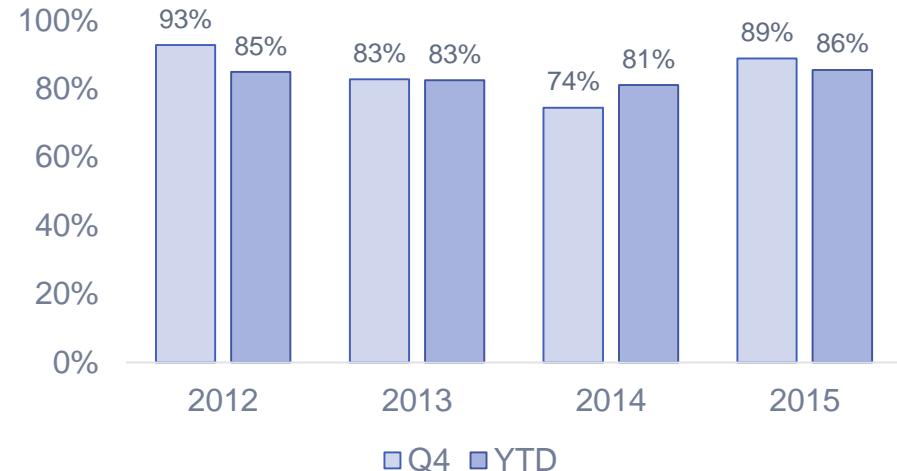
# Claims development 2015

- Gross claims ratio 81,8%, up from 80,4% in 2014
  - +0,3 percentage point in Swedish and +1,6 percentage point in Danish accounts due to currency effect
- Net run-off gains of 0,5%, against net run-off-gains of 5,1% in 2014
  - Run-off gains in commercial/public sector (76 mNOK)
  - Run-off losses in change of ownership (65 mNOK)
- Net claims ratio 85,5%, up from 81,1%. Higher claims ratio than peers
- Q4 gross claims ratio 88,3% (76,1%)
  - Run-off losses COI
  - Some medium/large losses in Denmark

Gross Claims Ratio 2012-2015



Net Claims Ratio 2012-2015





# Cost ratio 2015

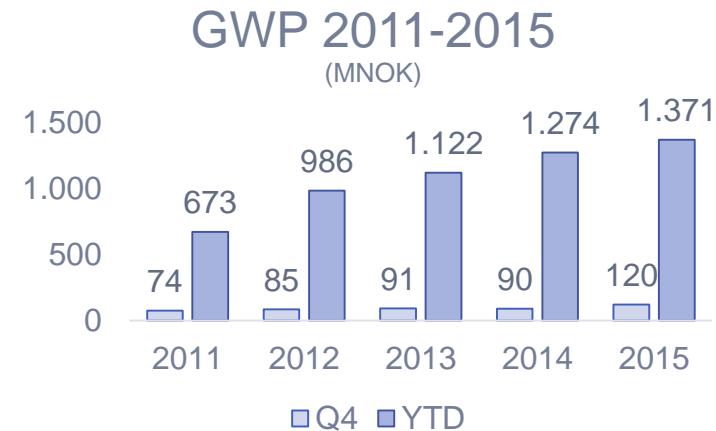
- Gross cost ratio 7,5%, down from 7,6%
  - Q4 15 9,6%, up from 8,2% Q4 14
- Net cost ratio 3,2%, down from 3,4%
- Costs on a high level compared to “Protector standard”:
  - UK, long-term incentives programme and some one-offs (Denmark)
- Gross cost ratio will go further down in 2016 and 2017





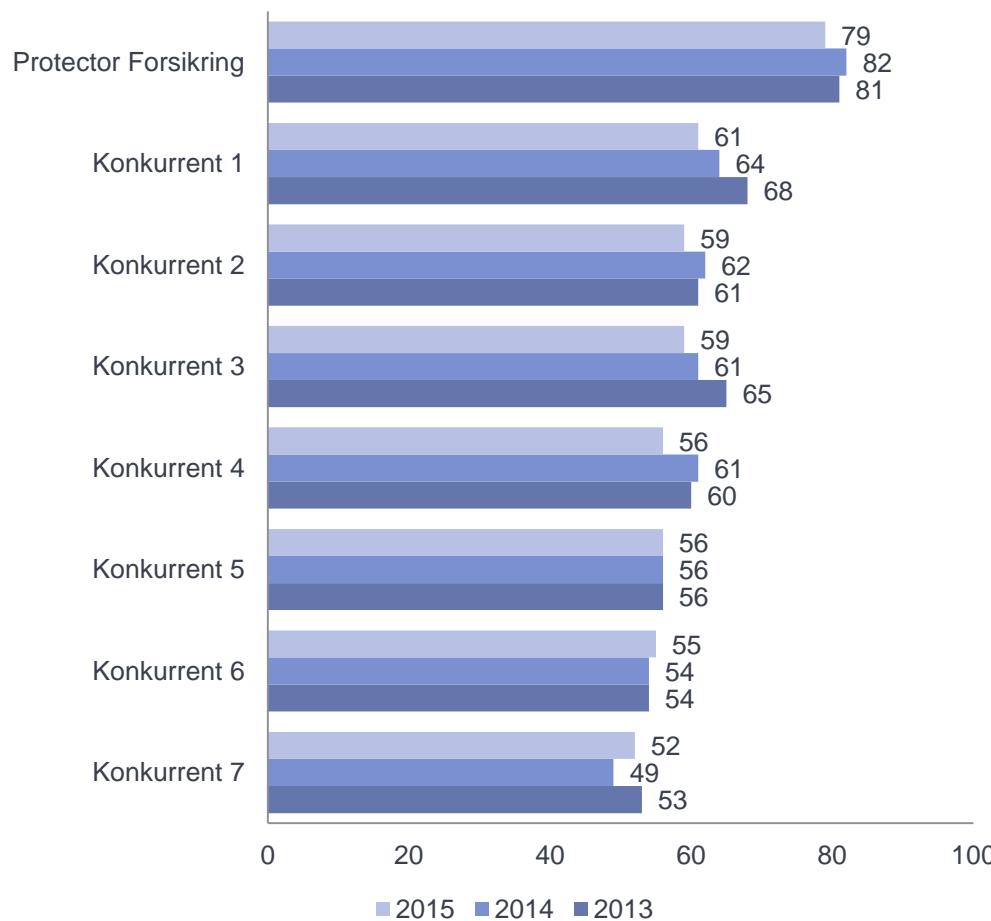
# Highlights Norwegian Commercial/Public Lines 2015

- Volume up 8%
  - 9% growth in the public sector
  - 7% growth in the commercial sector
- Personal lines of business, 54% of total volume
  - 4% growth in 2015
  - 15% growth other lines
  - More diversified product portfolio
- Renewal rate 91 %, down from 95% in 2014
- Recovery levels very good
- Q4 growth of 33%
- No growth in Q1 2016
  - Negative growth in Public sector
  - Single digit growth in Commercial sector





# Quality leader among brokers nine years in a row

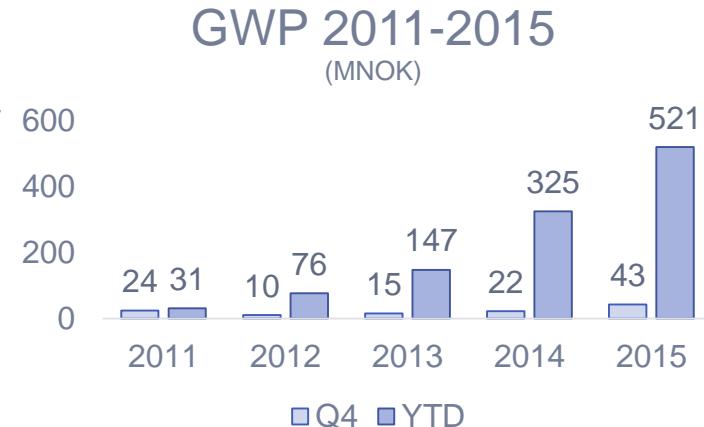


Protector receives the highest score when brokers are asked to rank insurance companies according to how satisfied they are with their service and offerings



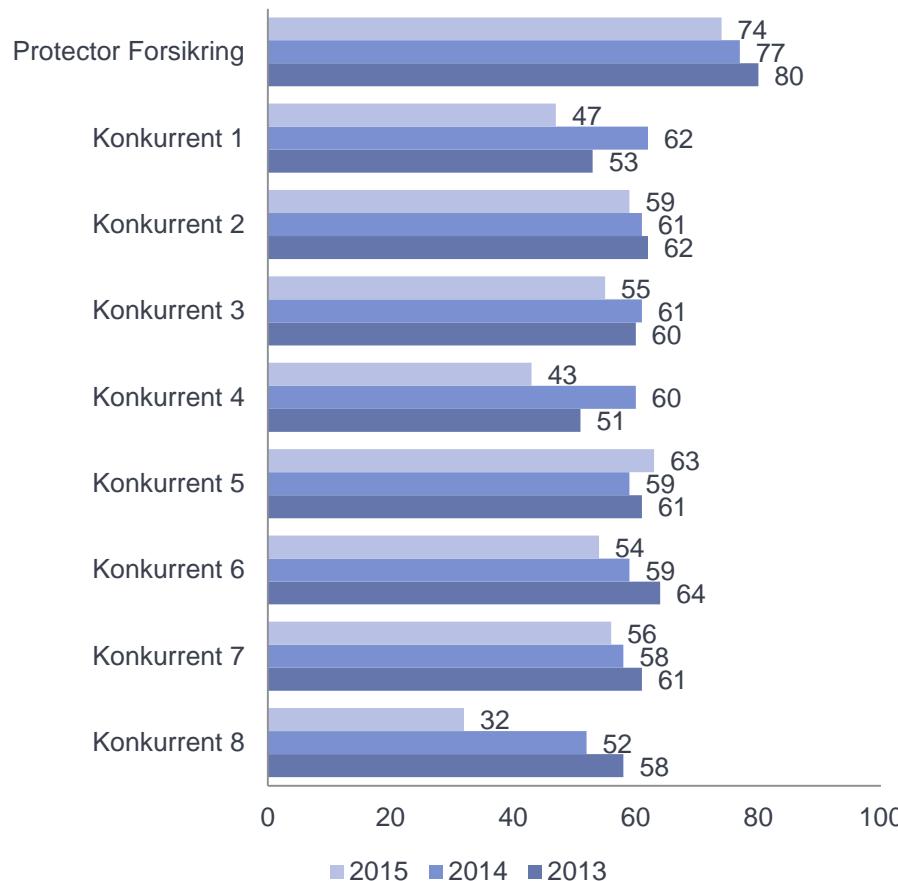
# Highlights 2015 – Sweden

- 60 % growth
  - Growth in all segments: Commercial, Affinity and Public sector
  - 99% renewal rate
- Net combined ratio 87,0%
  - Strong profitability in all segments
  - Product profitability driven by motor and liability
  - Low level of medium/large claims
- First customer on board in Finland (January 1st)
  - First recruitments done in Helsinki





# Setting new quality standard in Sweden



- Protector receives the highest score when brokers are asked to rank insurance companies according to how satisfied they are with their service and offerings

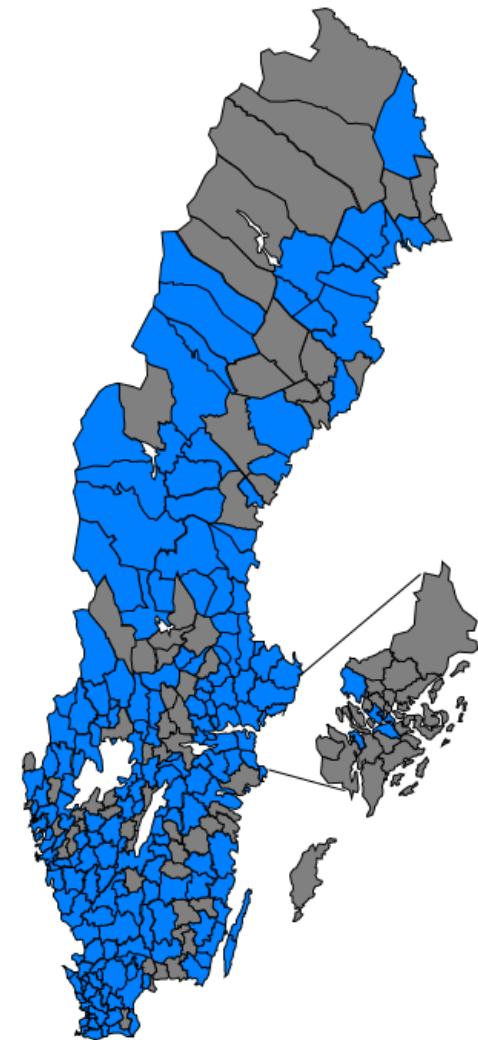


## Key take-aways – Sweden

- Strong growth in 2015 and on January 1 2016
  - Nr 1 in Public Sector, 199/290 municipality customers with one or several products in Protector
  - Break-through in Affinity segment
  - Nr 1 in the Swedish bus market



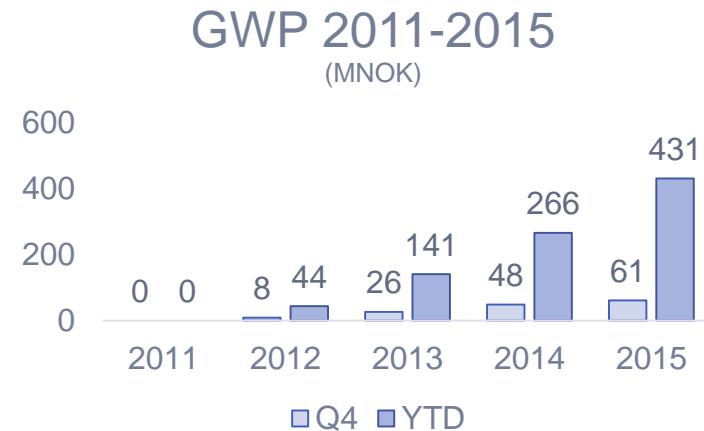
- Diversified portfolio
  - Strengthened growth on Property & Casualty
  - Motor is down to less than 50% of the volume
  - Personal lines is approx. 10% of the volume
- Large increase in number of employees
  - A majority of personnel work in claims handling service
  - Property specialists in claims and underwriting





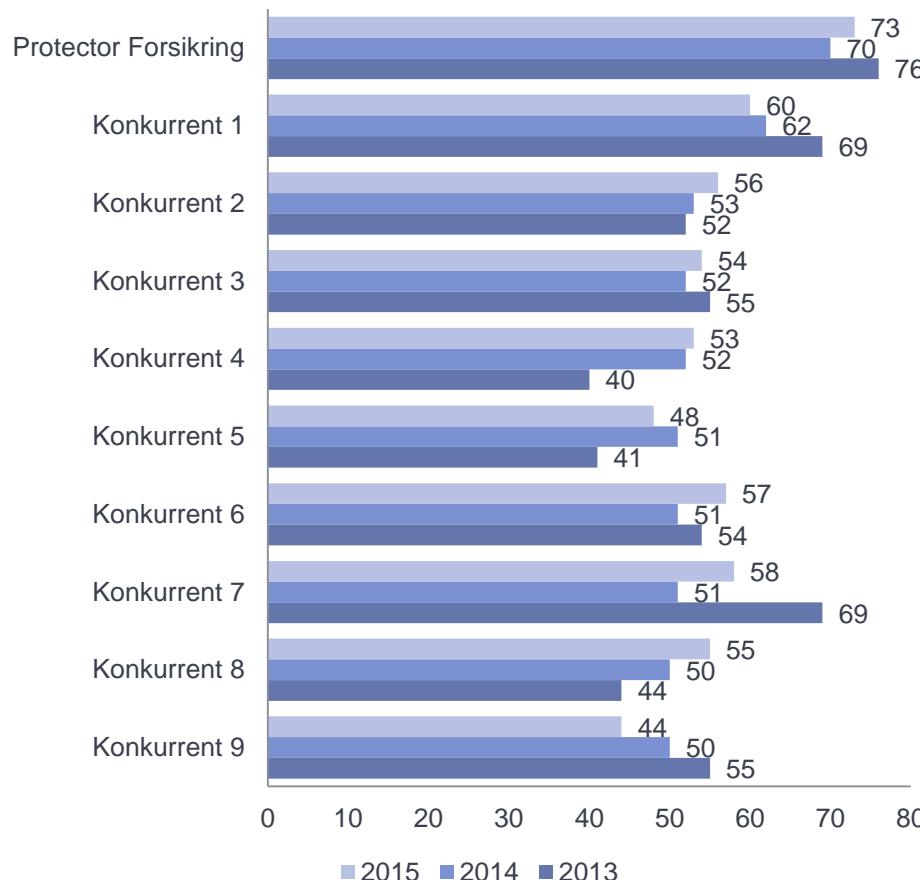
# Highlights 2015 – Denmark

- 62% growth
  - Higher level of public business out in market compared to last two years (2016 potential)
  - 93% renewal rate
  - 70% growth commercial sector
- Net combined ratio 107,3%
  - Q4 and year influenced by some medium and large claims
  - A few price initiatives taken
  - One-off Pay-roll tax for previous years in Q4 (9 mNOK)
  - Currency impact on Combined Ratio ~+2%
- Strong growth on January 1. 2016
  - Hunting season started well with good sales
  - Good renewal rates
  - Strongest growth in Commercial and Affinity





# Front runner on quality in Denmark

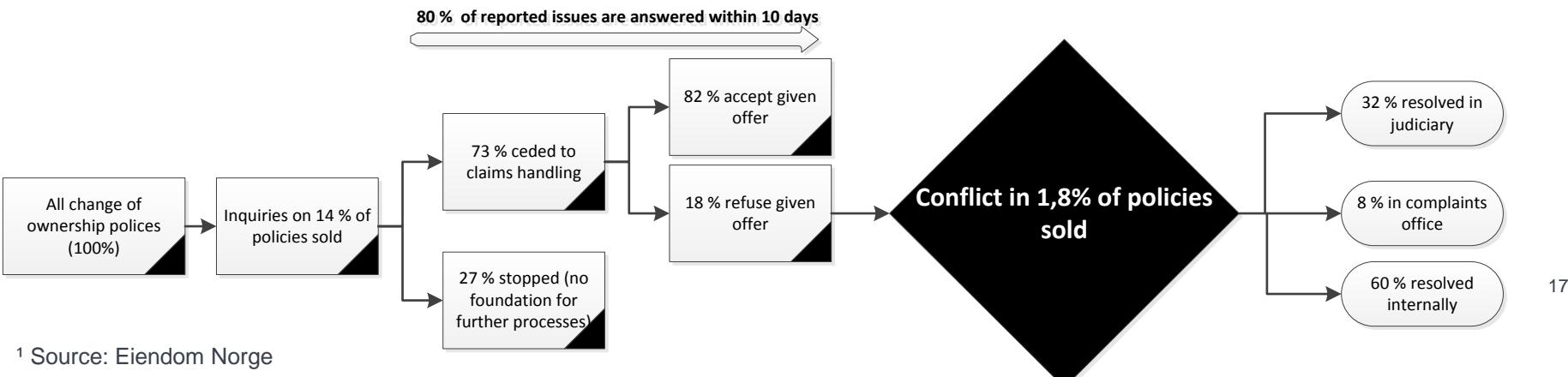


- Protector receives the highest score when brokers are asked to rank insurance companies according to how satisfied they are with their service and offerings

# Highlights 2015 - Change of ownership

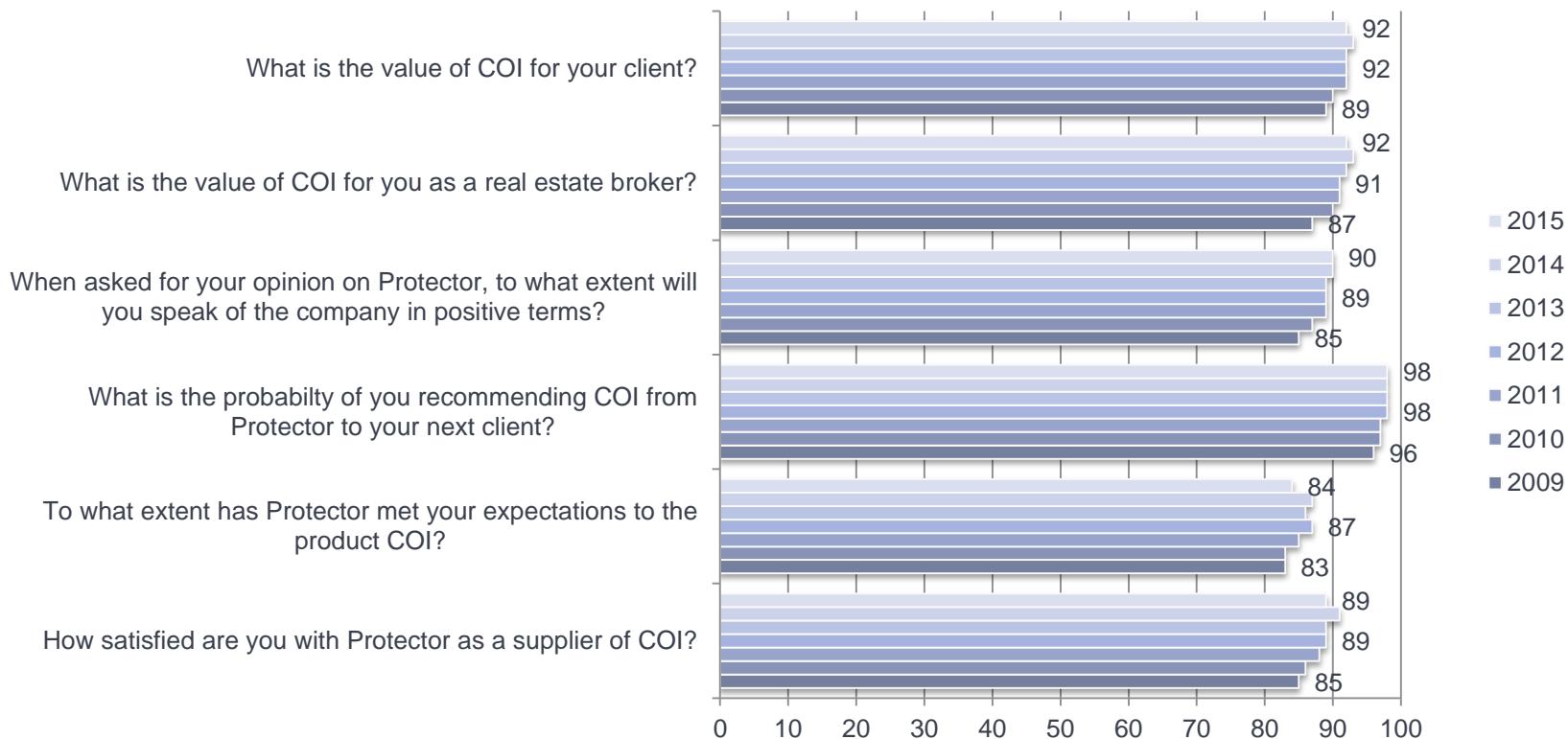
- Volume up 3 %
  - Decline in no. of policies last quarter
  - Slightly reduced market share due to distribution mix
  - Real estate prices in 2015 up 7,2 % relatively to 2014<sup>1</sup>
- Tough year for COI
  - Incurred claims at a very high level
  - Some challenges in claims handling
- Weaker results in court
  - Win – draw – losses: 38% - 27% - 35 %
- Conflict level under 2%
  - These remaining claims are of course demanding

GWP 2011-2015  
(MNOK)



<sup>1</sup> Source: Eiendom Norge

## 2015 Customer satisfaction – “loved” by the customer





## Entry in the UK going according to plan

- First 6 employees on board in Manchester, 2 expected primo Q2
- Established relationship with top five brokers in public sector
- All reinsurance contracts agreed
- First quote delivered
- 6 operational projects started
- Start up-costs included in 2015, no capex will be booked
- First customer expected April 1<sup>st</sup>





# Results 2015

NOKm	Q4 2015	Q4 2014	FY 2015	FY 2014
<b>Premiums written gross</b>	<b>325,3</b>	<b>281,8</b>	<b>2 843,4</b>	<b>2 374,5</b>
Premiums earned gross	698,7	593,7	2 791,1	2 306,8
Claims incurred gross	(617,0)	(451,6)	(2 283,6)	(1 854,5)
Premiums earned for own account	535,1	453,4	2 176,0	1 775,3
Claims incurred for own account	(475,7)	(337,7)	(1 861,0)	(1 439,5)
Operating costs for own account	(41,3)	(37,5)	(69,1)	(60,3)
Other income/costs	(4,4)	(2,0)	(13,5)	(10,2)
Net financial income	152,8	13,6	303,8	236,8
<b>Profit before change in security provision etc.</b>	<b>166,5</b>	<b>89,8</b>	<b>536,1</b>	<b>502,0</b>
Change in security provision etc.	57,9	27,0	-	(26,3)
<b>Profit after change in security provision etc.</b>	<b>224,4</b>	<b>116,8</b>	<b>536,1</b>	<b>475,7</b>
Tax	(30,7)	(14,1)	(70,6)	(93,0)
<b>Profit before comprehensive income</b>	<b>193,7</b>	<b>102,7</b>	<b>465,5</b>	<b>382,8</b>
Comprehensive income inc. tax	3,7	(14,9)	17,5	(24,0)
<b>Profit for the period</b>	<b>197,3</b>	<b>87,8</b>	<b>483,0</b>	<b>358,8</b>
Gross claims ratio	88,3 %	76,1 %	81,8 %	80,4 %
Gross expense ratio	9,6 %	8,2 %	7,5 %	7,6 %
<b>Gross combined ratio</b>	<b>97,9 %</b>	<b>84,3 %</b>	<b>89,4 %</b>	<b>88,0 %</b>
Net claims ratio	88,9 %	74,5 %	85,5 %	81,1 %
Net expense ratio	7,7 %	8,3 %	3,2 %	3,4 %
<b>Net combined ratio</b>	<b>96,6 %</b>	<b>82,7 %</b>	<b>88,7 %</b>	<b>84,5 %</b>
Retention rate	76,6 %	76,4 %	78,0 %	77,0 %
Return on investment assets	2,5 %	0,3 %	5,2 %	5,3 %
<b>Earnings per share</b>	<b>1,8</b>	<b>1,0</b>	<b>5,6</b>	<b>4,9</b>

*Note:*

Retention rate = NPE in % of GPE

Earnings per share = (Profit before comp. income + Change in security provision - 27% tax on Change in security provision)/

(No. of outstanding shares - own shares)

- GWP up 20%
- 536m operating profit
- unchanged sec. provision due to improved diversification – SE, DK
- lower tax position due to composition of investment income
- Best ever profit
- Net CR 88,7%
- Retention rate will increase in 2016 due to change in reinsurance structure



# Balance Sheet 2015

NOKm	31.12.2015	31.12.2014
Financial assets	6 636,6	4 957,9
Bank deposits	144,1	207,9
Other assets	959,5	786,9
<b>Total assets</b>	<b>7 740,1</b>	<b>5 952,7</b>
Total equity	1 573,8	991,4
Subordinated loan capital	148,1	148,1
Total reserves	4 891,0	4 113,3
Other liabilities	1 127,3	699,8
<b>Total equity and liabilities</b>	<b>7 740,1</b>	<b>5 952,7</b>
Solvency capital	2 158,3	1 575,9
Return on solvency capital, after tax	25 %	28 %
Solvency capital per share, end of period	25,1	19,1
Solvency ratio	96 %	93 %
Solvency margin	364 %	296 %
Capital adequacy ratio (risk weighted)	24 %	18 %
NAV	2 000,5	1 418,1
NAV per share, end of period	23,2	17,2

Note:

Solvency Capital = shareholder's funds + security provision etc.

Return on solvency capital: Operating profit after tax /average solvency capital

Solvency ratio = solvency capital / NPW

Solvency margin calculated according to regulations from the FSA of Norway.

NAV = total equity plus 73% of the total security provision etc.

No. of shares = total outstanding shares ex own shares

- Return om solvency capital 25%, after tax
- 29% growth in investment portfolio
  - 23% ex sale of own shares
- Solvency margin 364%, after eventual dividend
- Historical to date return on solvency capital after tax 22,2%

## Solvency II, UK & future growth → capital discussions

- Introduction of Solvency II makes other capital structures possible and attractive
- Protector has low level of debt compared with peers
- UK entry on track, upside scenarios are possible
- The company is considering raising new subordinated loan capital
  - Low cost of capital
  - Prudent growth should be in excess of 10% the next 3-5 years
- Tryg's placement indicated market appetite...
- More solid, better diversified and better competitive position than peers

## Most solid company in the Nordic insurance market?<sup>1</sup>

Full year 2015	PRF	Gjensidige	Tryg	Top
Cost ratio	7,5 % # 1	15,1 % # 2	15,3 % # 3	15,9 % # 4
Combined ratio (2008-2015)	88,5 % # 1	89,4 % # 3	89,9 % # 4	88,7 % # 2
Geographic diversification - share of business outside country of main office <sup>2</sup>	43,7 % # 2	27,9 % # 3	48,2 % # 1	0,0 % # 4
Solvency margin ratio <sup>3</sup>	364 % # 1	212 % # 2	154 % # 3	137 % # 4
Adj. solvency capital to GPE ratio <sup>4</sup>	71,7 % # 2	85,0 % # 1	54,7 % # 3	52,2 % # 4
Percentage subordinate loan of adj. solvency capital <sup>4</sup>	7,4 % # 2	6,6 % # 1	17,3 % # 3	46,1 % # 4
Gross leverage <sup>5</sup>	3,84 # 2	3,54 # 1	5,04 # 3	5,38 # 4
Return on adj. solvency capital <sup>4</sup>	28,6 % # 1	21,0 % # 3	18,9 % # 4	22,9 % # 2
Most solid company in the Nordic insurance market	Nr. 1 12	Nr. 2 16	Nr. 3 24	Nr. 4 28

<sup>1</sup>Calculations done by Protector with available information from reported financial statements and credit analyses  
<sup>2</sup>Calculations for PRF based on 01.01.2016 GWP  
<sup>3</sup>Calculated in accordance with Danish Solvency II regulations for Danish insurers and Norwegian Solvency II regulations for Norwegian insurers  
<sup>4</sup>Adj. solvency capital defined as (shareholder's equity + security provisions - tax on security provision)  
<sup>5</sup>Gross leverage is used to determine how exposed an insurer is to pricing and estimation errors, as well as its exposure to reinsurance companies ((gross premiums + gross reserves - security provision) / adj. solvency cap)

Protector, the challenger, ranks nr. 1 as the most solid insurance company in the Nordic market

- Peer group consist of Tryg, Top and Gjensidige, which are all publicly traded insurance companies with significant market share in the Nordic insurance market



# Asset management development

Key highlights 2015:

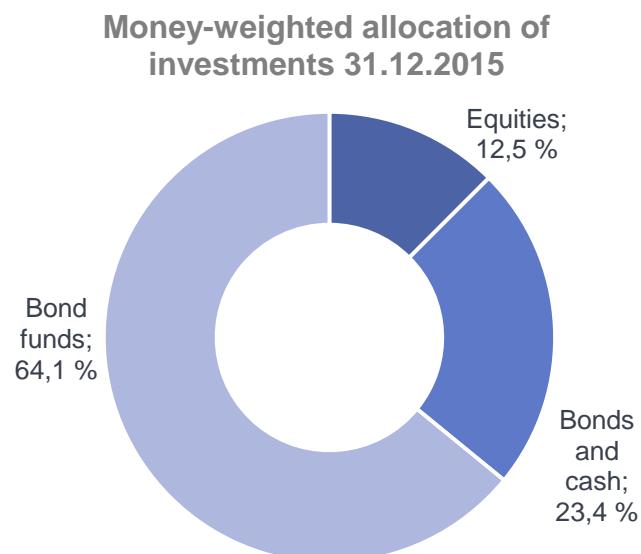
- 29% growth in AUM; 23% ex proceeds from sale of own shares in Q2
- Further build-up of in-house investment portfolio
- Reduced exposure to HY funds in Q4
- Return on investments affected by volatile financial markets:
  - Global HY significant increase in spreads, spread increase in IG and bank
  - Norwegian capital markets affected by 34% fall in oil price

Further build-up of the in-house investment portfolio after year-end 2015 through sale of funds

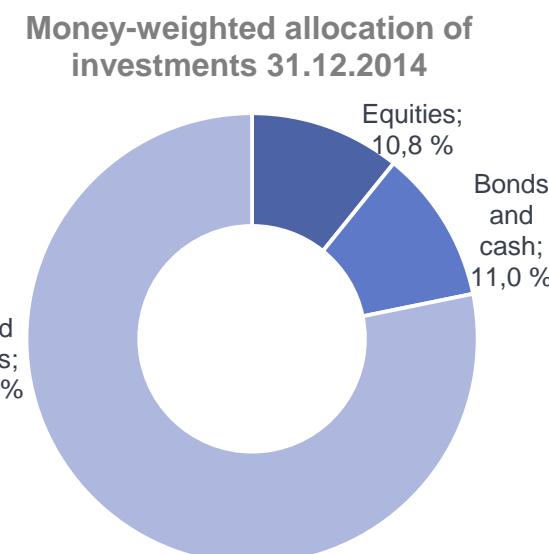


## Asset allocation

- End of Q4 2015; Bonds 86,3% of portfolio, equities 13,7%
- Further reduced exposure to HY funds
- Continued limited exposure to oil and oil services sector



Total net financial assets year-end 2015; NOK 6.293m



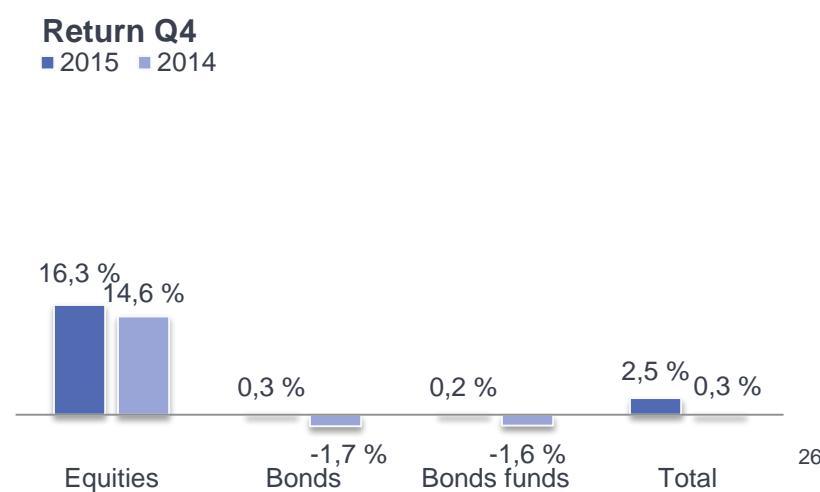
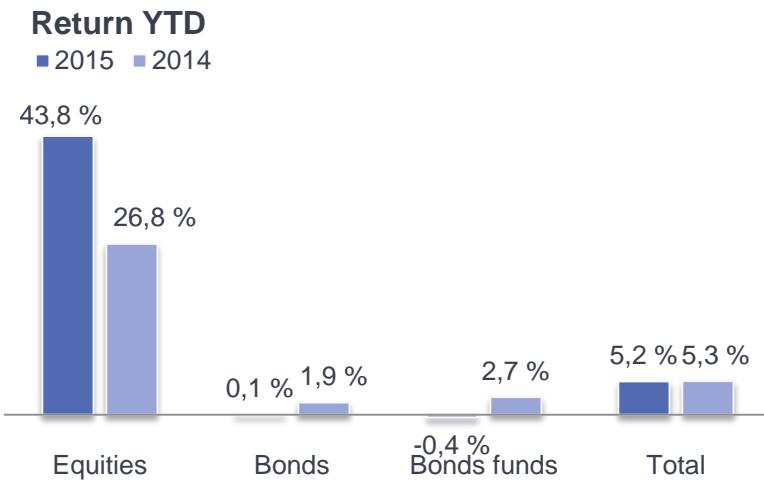
Total net financial assets year-end 2014; NOK 4.894m



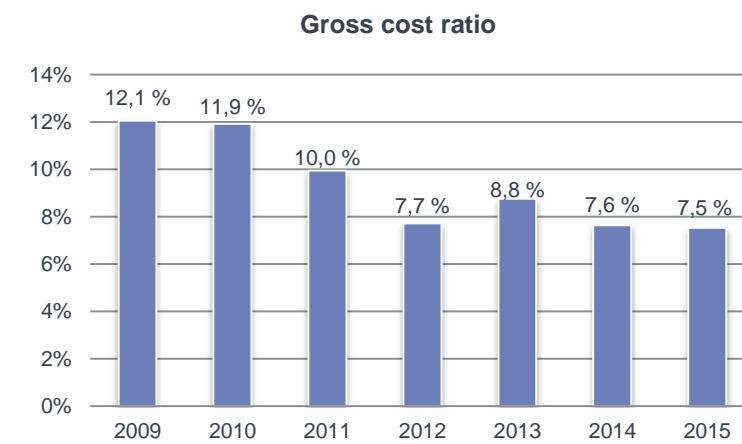
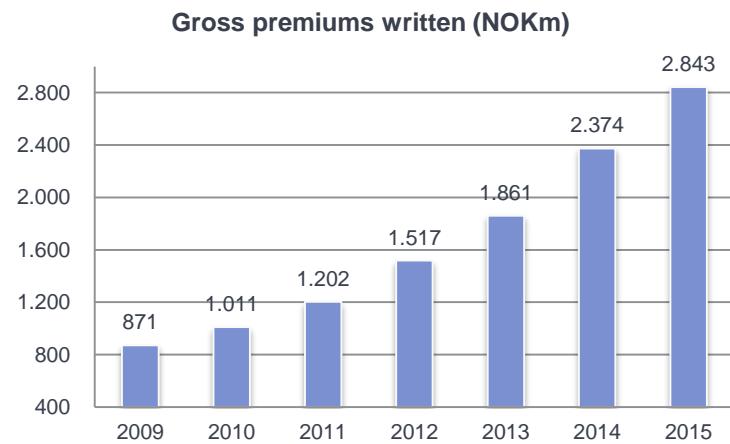
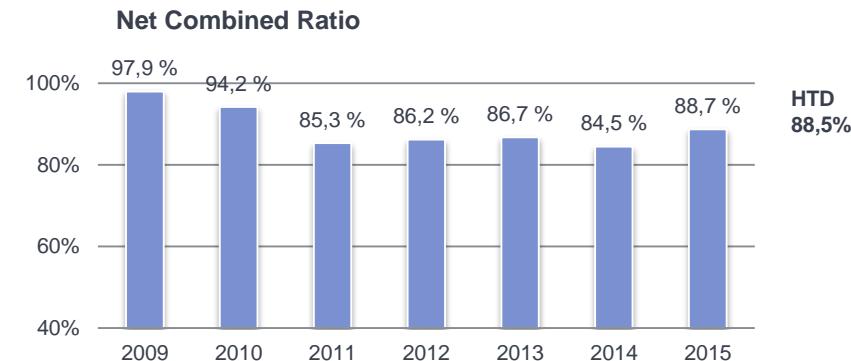
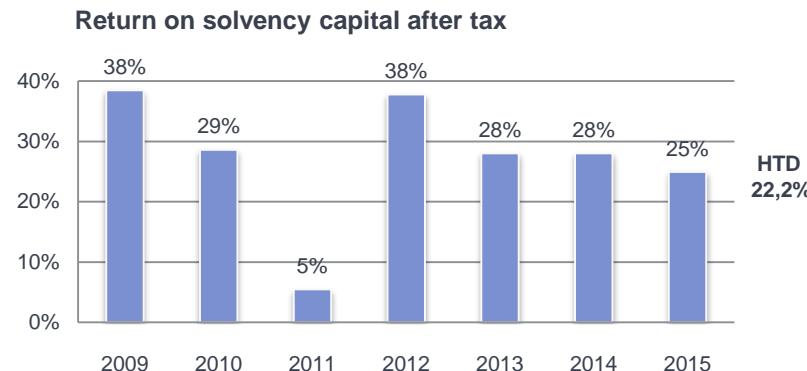
# Investment performance 2015

5,2% return on the investment portfolio

- Net investment result of NOK 303,8m, 5,2% return (NOK 236,8m, 5,3%)
  - Q4; Net investment result of NOK 152,8m, 2,5% return (NOK 13,6m, 0,3%)
- Equities, return of 43,8% (26,8%), Q4 16,3% (14,6%)
  - OBX 2,9% in 2015, Q4 4,1%
- Bond portfolio, return of -0,3% (2,6%), Q4 0,2% (-1,6%)
  - Yield end of Q4; 4,1%
- Net investment portfolio of NOK 6.293m (NOK 4.894m), 29% growth
  - Ex proceeds from sale of treasury shares growth was 23%



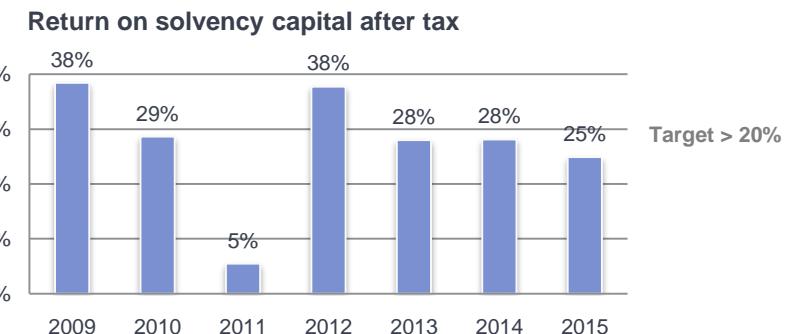
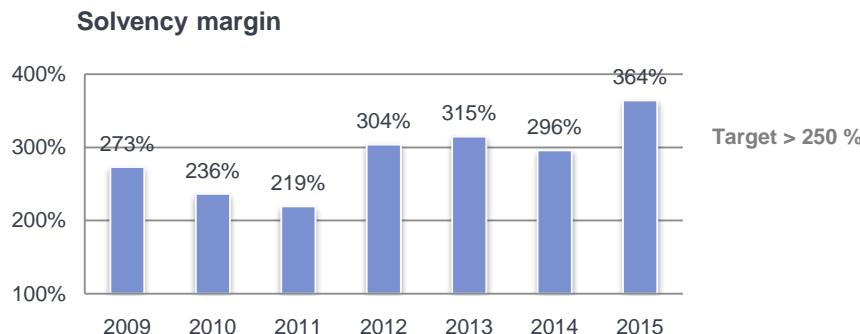
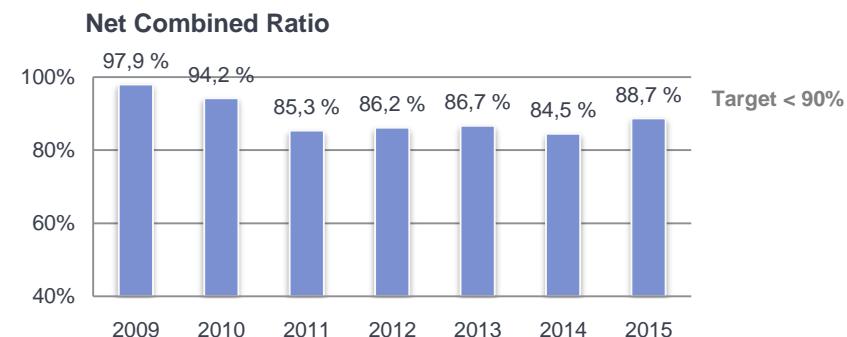
# Development in earnings and key ratios





# Long-term financial objectives

- Medium term GWP growth rate: 10%
- Net combined ratio: 90%
- Solvency margin: > 250%
- Return on solvency capital: 20%





# Shareholder matters 29<sup>th</sup> January 2016

Shareholder	No. Shares	Percent
STENSHAGEN INVEST AS	6 550 000	7,60 %
SWEDBANK ROBUR SMABOLAGSFOND	5 631 835	6,54 %
ODIN NORDEN	4 473 484	5,19 %
OJADA AS	3 563 116	4,14 %
VERDIPAPIRFONDET HANDELSBANKEN	3 032 384	3,52 %
TJONGSFJORD INVEST AS <sup>1</sup>	2 811 809	3,26 %
MP PENSION PK	2 017 379	2,34 %
VEVLEN GÅRD AS	2 000 000	2,32 %
ARTEL HOLDING A/S	1 873 451	2,17 %
ALSØY INVEST AS <sup>2</sup>	1 702 751	1,98 %
FROGNES AS	1 649 916	1,92 %
JP MORGAN CHASE BANK, NA	1 609 741	1,87 %
AVANZA BANK AB	1 451 514	1,68 %
JOHAN VINJE AS	1 437 841	1,67 %
GENERALI PANEUROPE LTD -GP11940006	1 421 250	1,65 %
ODIN NORGE	1 410 233	1,64 %
BNP PARIBAS SEC. SERVICES S.C.A	1 380 547	1,60 %
PETROSERVICE AS	1 333 815	1,55 %
NORDNET BANK AB	1 275 393	1,48 %
ARCTIC FUNDS PLC	1 160 975	1,35 %
20 LARGEST	47 787 434	55,47 %
OTHERS	38 368 171	44,53 %
<b>TOTAL SHARES</b>	<b>86 155 605</b>	<b>100,00 %</b>

No. Of shareholders 1.959

<sup>1</sup> CEO, Sverre Bjerkeli

<sup>2</sup> Chairman of the Board, Jostein Sørvoll

## Related parties shareholding

- Management's direct and indirect shareholding totals 3,2m shares or 3,7% of current outstanding shares
- Board members directly and indirectly own a total of 12,3m shares or 14,3% of current outstanding shares
- 24 employees own directly a total of 3.5 m shares or 4,1% of current outstanding shares (incl. management)
- Protector owns zero own shares or zero % of current outstanding shares

## Notifications of trade in Q4 2015

- Chairman of the Board, Jostein Sørvoll, reorganized his holdings into Alsøy Invest AS as of 22.12.15. He owns the same number of shares before and after the transaction.

## Other changes in shareholding

- No significant changes.

# Outlook 2016

Volume up 22 %

- + ~50% growth in Sweden/Denmark, low single digit in Norway
- + January 1st volume on a strong level
- + Strong start in both Sweden and Denmark

Gross cost ratio\* <7,5% (7,5% in 2015)

- + Minor volume growth and scalability Norway
- + Critical mass Sweden/Denmark reached
- Very high level of motor business in Sweden, less cost effective
- Entry in UK market

Net Combined ratio 90%

- + Profitability measurers claims handling (Commercial) yielding results
- + Change of ownership Insurance back on track
- Some rate pressure in commercial and public sector
- Relative portfolio in Sweden/Denmark up

\* Excluding claims handling costs

# CEO summary, risk outlook 2016

**Unchanged risk overall  
Sweden & Denmark contribute to diversification**

	Risk
+ Sweden/Denmark deliver better than guided volume	Medium
+ Upside volume UK relative to guiding	Low
+ Balance sheet growing leads to increased financial income	No
+ Cost ratio Gross & Net going down	No
- Rate pressure driving claims ratio above guiding	Low
- Volume downside in Norway relative to guiding	Medium
- Profitability behind guiding in Sweden	Low
- Profitability behind guiding in Denmark	Medium
- Start up in UK creates profitability problems	Low

# Outlook 2016

NOKm	Res 2015	Outlook 2016
Premium growth (%)	20	22
Gross cost ratio (%)	7,5	<7,5
Net combined ratio (%)	88,7	90,0

No guiding will be given on investment income:

- Investment risk will be slightly reduced (equities up, high yield down)



# Summary 2015

## Strong profitable growth

- Volume up 20 % (28%) No. 1 in Nordic market
- Gross cost ratio down to 7,5 % (7,6 %) No. 1 in Nordic market in our segments
- Net combined ratio 88,7 % (84,5 %) Top 1 in Nordic market last 5 years
- Sweden and Denmark Now same size as Norway Comm. and Public

## Strong financial result

- Operating profit of NOK 536 mill (502 mill)
  - Net return on investments NOK 303,8m (5,2%) (236,8 mill 5,2%)
- Return on solvency capital 25% after tax (28%)

Strong 2016 guiding, volume up 22%

Dividend of NOK 2,25 per share suggested, 3,1% in direct yield